TARGETS FROM THE COMMUNITY SAFETY PLAN 2014-2017

*Revised April 2015

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	1.1	Monitor repeat callers to the Police, MAASBT and RSLs. Monitor all repeat callers to identify those who may be vulnerable. Provide support to them via the ASB Victim/Witness Support Officer.	ASB Hotline – 47 repeat callers identified Police – 37 Repeat callers identified				
ANTI-SOCIAL BEHAVIOUR TARGETS	1.2	Maintain a 90% level in client satisfaction in relation to ASB Baseline: Utilise customer satisfaction surveys and annual view point survey.	During Q1 customer satisfaction surveys = 94% which is on target to achieve!				
ANTI-SOCIAL BEH	1.3	ReduceAnti-SocialBehaviourintheboroughAchieve a reduction in the number of Policerecorded ASB incidentsBaseline:13,425incidents - 3yr average(2012-2014)Year 1 - (12, 469 incidents - 2014/15)	3102 incidents Reduction of 514 incidents compared to last year (-14.2%)				
	1.4	Monitor the number of service requests to the MAASBT Quarterly service request data.	There were 1203 service requests to the ASB Officers (not including landlord liaison requests) during Q1. This compares to 1291 last year.				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
JERY	2.1	Reduce offences of violence with injury *Baseline: 2014/15 – 1,146 offences	326 offences Increase of 66 offences compared to last year (25.4%)				
ENT CRIME AND ROBBERY	2.2	Reduce offences of violence without injury *Baseline: 2014/15 - 1,068 offences	337 offences Increase of 145 offences compared to last year (75.5%)				
VIOLENT	2.3	Reduce offences of Personal Robbery *Baseline: 2014/15 - 67 offences.	19 offences Increase of 7 offences compared to last year (58.3%)				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	3.1	*Identify individuals who test positive for drugs or who are identified as prolific drug users and deemed suitable for a Drug Rehabilitation requirement (DRR) Baseline: The number of DRR commencements and completions on a quarterly basis.	Data unavailable until end August 2015				
DRUG RELATED OFFENDING	3.2	Reduce drug related repeat offending amongst the most prolific offenders Identify a cohort of PPOs. Monitor their offending 12 mths prior, during and after being on a DRR and those subjected to other non-drug related orders and interventions Baseline: To be confirmed	Data unavailable until end August 2015				
	3.3	Increase the proportion of people who leave treatment successfully both opiate and non-opiate Baseline: % for the entire treatment programme % of criminal justice clients	Data unavailable until end August 2015				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
	4.1	Reduce Criminal Damage					
		Maintain a reduction in offending.	532 offences Reduction of four				
AGE		Baseline: 2,318 crimes - Three year average (2011/12 to 2013/14).	offences compared to the same period last year (-0.7%)				
DAMA		Year 1 - 2,111 crimes					
CRIMINAL D	4.2	Reduce the number of repeat victims of Criminal Damage.	24 repeats compared to 23 in Q1 last year.				
		All repeat victims of damage to be reviewed by Neighbourhood INT team and look to problem solve with view to preventing further offences. (Measured by comparing number of repeat victims to previous year).					
		*Baseline: 2014/15 figure of 25 repeats in a rolling 12 month period.					

ш	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
RELATED CRIME ND ASB	5.1	The number of ATR commencements, completions and breaches to be reported on a quarterly basis. Baseline: To be confirmed	Data unavailable until end August 2015				
ALCOHOL REL	5.2	Reduce the number of alcohol related crimes for those on an Alcohol Treatment Requirement (ATR) Baseline: To be confirmed	Data unavailable until end August 2015				

	No	Performance Measure	Quarter 1	Quarter 2	Quarter 3	Quarter 4	RAG
DOMESTIC ABUSE	6.1	*Reduce domestic abuse related police incidents involving perpetrators engaged with Harbour interventions. Baseline: To be reviewed on a six monthly basis.	68% engaging in Harbour services				
	6.2	Increase the number of 'repeat victims' in MARAC accessing support from Harbour *Baseline: 44%	40% engaging in Harbour services				
	6.3	Reduce repeat victims of Domestic abuse Adopt a problem solving approach to the top 10 repeat cases currently not open to MARAC	Work continues to closely monitor those that do not reach MARAC threshold.				
	6.4	Maintain the % of those referred to IDVA service following assessment Baseline - 80% Maintain the % of those referrals who engaged in the IDVA service Baseline - 74%	We had 77 referrals to the IDVA in Q1. 61 of these went on to have a full assessment (79% of referrals) 61 of the referrals went on to receive a structured intervention from Harbour (79% of referrals)				